



## Who We Are

*Axis Bank, India's third largest private sector bank, offers a wide spectrum of products and services to corporates, government and retail customers through a variety of online and physical delivery channels. Established in 1993 and commencing operations in 1994, the Bank has emerged as one of India's leading financial conglomerates with presence across diverse economic sectors and activities.*

Axis Bank has presence across 38 states and Union Territories in India, operating 4,594 branches in 2,596 centres in 677 districts as on 31 March 2021. The Bank has one overseas subsidiary in the UK, Branch in Singapore, and Representative Offices in Abu Dhabi, Dubai, Sharjah and Dhaka.

The Bank is publicly listed on the BSE (532215) and NSE (AXISBANK). The Bank's ownership structure, shareholding pattern, list of subsidiaries and other material information

have been provided in the Bank's Annual Report 2020-21 within the 'Directors Report' on pages 64-80.

Axis Bank's business performance for FY 2020-21, and details on its various products and services, and departments, has been provided in the 'Business Overview' section of the 'Management's Discussion and Analysis' in the Bank's Annual Report 2020-21 on pages 81-101.

 [Online Annual Report 2020-21](#)

## Our Ethos

### Our Purpose

*Banking that leads to a more inclusive and equitable economy, thriving community and a healthier planet.*

### Our Core Values



Customer Centricity



Ethics



Transparency



Teamwork



Ownership

## Our ESG Performance



**Axis Bank has been included in the prestigious FTSE4Good Emerging Index series for the fourth consecutive year in 2020.** Created by FTSE Russell, the FTSE4Good Index series is designed to measure the performance of companies demonstrating strong Environmental, Social and Governance (ESG) practice globally.

The Bank's inclusion continues to affirm its progress in meeting the expectations of its stakeholders, while staying true to its core values of Customer Centricity, Ethics, Transparency, Teamwork and Ownership.



The CDP is the world's largest disclosure system for investors, corporate sector, cities, states and regions to manage their environmental impact. Axis Bank has been communicating its environmental performance to the CDP since 2015. **In its latest response to CDP, for 2020, the Bank has improved its score from C to B.**



MSCI ESG Rating is a global rating platform that rates organisations towards measuring their resilience to long-term material ESG risks. **Axis Bank's latest rating by MSCI ESG Rating, for 2020, has been upgraded from BBB to A.**



Axis Bank has been participating in the corporate sustainability assessment towards inclusion in the DJSI since 2015. **In its latest assessment, for 2020, the Bank improved its score from 50 to 51, placing it in the 70<sup>th</sup> percentile in the Banking sector globally.**